

# Technology

With our proprietary software, easy-serve has been the **leader in technology** development for the service of process profession. We can modify and enhance our software to accommodate any of our customer's requests. We offer our customers electronic order upload capabilities, terrific tracking / notification and reporting options, as well as on-line reports, proof of service, and electronic invoicing.

We utilize our technology to make sure your paper keeps moving, gets served, and gets returned to you, all on a timeline that you can count on. Now isn't that a **welcome change?**



Let us show you how “**easy makes all the difference**”.

Give easy-serve a call today.

Austin • Dallas  
Fort Worth • Houston  
800.555.5555  
[www.easy-serve.com](http://www.easy-serve.com)

**easy**  **serve**  
service of process made easy

What do Akin Gump, Andrews Kurth, Bracewell & Giuliani, Haynes and Boone, Gardere Wynne, Locke Lord, Mayer Brown, Vinson Elkins, the Office of the Attorney General, and over 200 other law firms have in common?

**They depend on easy-serve for their service of process needs.**

## Dedication

A dedicated **Account Manager** will be in charge of meeting all of your specific service needs. This includes an overall understanding of administrative needs, case specific work, as well as any specialty services such as performing a skip trace, surveillance, or anything else that may be required.

Each account manager is an experienced process server and is **well-versed** in the Texas Rules of Civil Procedure.

Your specific account manager will periodically meet with you to make sure that easy-serve stays abreast of your **changing needs**.



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## Effective Servers

easy-serve has the **best servers** available.

When choosing a server, easy-serve follows strict guidelines coupled with continual performance measurements in twelve key areas. This allows easy-serve to choose a reliable server that will help continue to build a strong network. Low overhead and **powerful software** allow the ability to pay servers well, while providing clients with the highest quality servers available.

## Faster Service

By developing a unique point-to-point distribution system, easy-serve results in more **successful services**. Clients are offered the ability to enter their orders online and directly send the service package to the server via upload, e-mail, priority overnight, or regular mail. Immediate distribution to a server gives the best chance for a quick and successful service.

Alternatively, clients can mail their service package to a local easy-serve office, or request an easy-serve representative to pick-up directly from the office or any court house. For urgent needs, easy-serve can generally pick up within an hour.

Regardless of the distribution method chosen, rest assured that easy-serve will get the work distributed promptly to the **right server**.

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## Attention to Detail

One of the **strongest features** at easy-serve is that each service attempt is documented free form; not from a pre-populated drop down menu. This enables the server to give much more detailed and **valuable information** regarding service attempts.

### Example:

#### 3rd service attempt on 6/14/10 at 4:00 PM

Comments: I have called their last employer, who has severed all connections with *John and Jane Doe*. I would still like to hear from the Realtor who is listed in the front yard as he has never returned my call. His name is *Mr. James Smith*, and his phone number is 281.555.1234 with KellerWilliams.

versus

Comments: House is for sale.

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